## Provider Supports Subcommittee <u>Discussion Questions/Feedback</u>

December 14, 2022 – Virtual Meeting

#### **Work Plan**

# Which topics would you like to prioritize and be included in the agendas for the February and April 2023 meetings?

update on DCYF reorg-

to present, have ready and who to call

creating a training tool and set of standards for all CPS

a system for providers to petition for rule change - yes we can submit petitions but ours seem to be denied every time, yet we are the ones who know what works and what doesn't

investigations. This way staff and Admin know exactly what

Investigations - what can providers expect at a CPS vs a DCYF investigation?

how to improve communications and collaborations between licensing, dcyf and providers

How to improve communications and collaborations between dcyf, licensing, focus committees and providers, etc.

What's next for the Fair Start for Kids Act Temporary Licensing Subcommittee report?

Request that our EL licensors are available by phone and email. That they or their main office return calls in 24 hours or less. We are asking questions and waiting weeks or months for a return call or email.

How to improve/increase communication from DCYF to providers regarding changes, updates, etc that impact our business planning and program practices. How can this be more collaborative?

#### **DCYF Workforce Retention Grant**

### What questions do you have for DCYF regarding the information shared in this update?

I really don't understand how this was not flagged - when multiple centers ended up with no or few staff approved, when the total number of EL staff was far less than the population, etc. What kind of checks and balances does DCYF do on the back end

DCYF and the Gov's office have a responsibility to not only do an investigation about how this went so wrong, but come up with some recommendations for relief in the short term.

Are they doing that?

How was the utilization of MERIT communicated out to full Early Learning Field to inform them of this process? How can we increase communication to the total early learning provider community moving forward? Increased communication is needed overall



#### Closing

Share one or more words describing how you're feeling walking away from today's meeting.

concerned unsure
frustrated
tired blame
knowledgeable